

International Institute of Information Technology Bangalore

Student Satisfaction Survey Report

For the period 2021-22

Submitted to NAAC



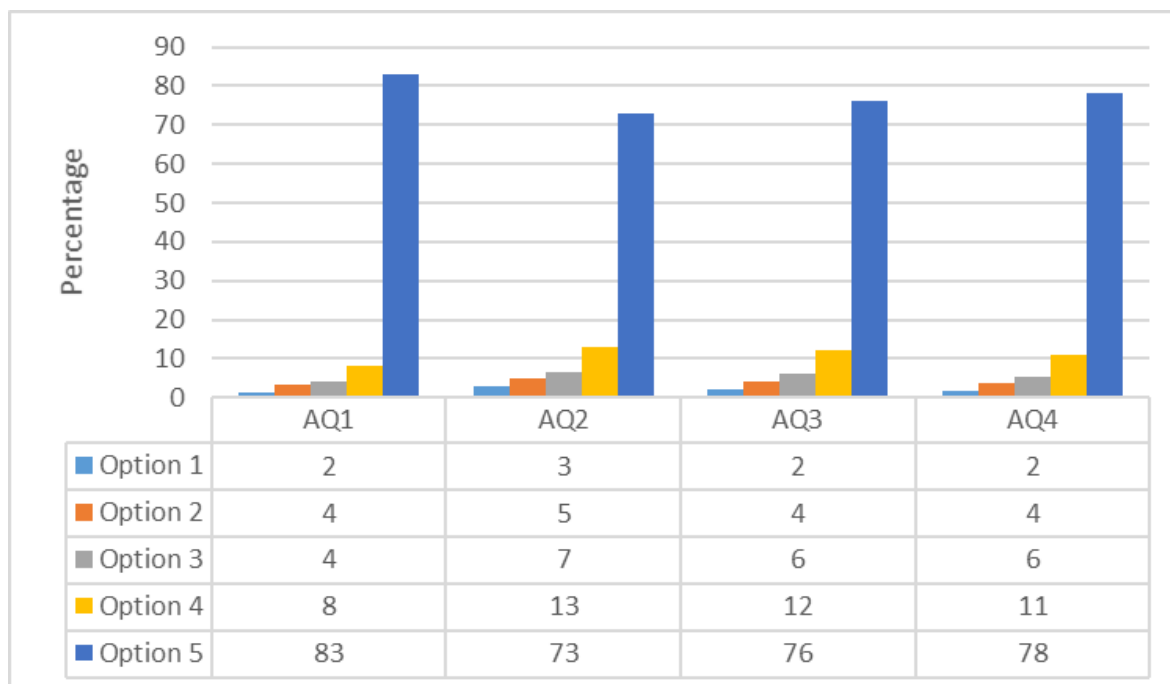
Introduction

IIT Bangalore's top-most priority is the welfare and academic excellence of its students. In order to ensure that the administration is fully aware of the ground situation regarding the students, IITB has designed a unique 360-degree approach to conducting Student Satisfaction Survey as required by NAAC.

The Student Satisfaction is divided into three separate surveys capturing three stages of the student life cycle:

1. Admissions survey
 - for getting feedback on the admissions process.
 - survey administered to only new students who joined that year
2. Student life survey
 - for getting feedback on their experience while they are students
 - survey administered to all active students
3. Student Exit Survey
 - for capturing feedback at the time of graduation
 - survey administered to only graduating students

Admissions Survey Report (2021-22)

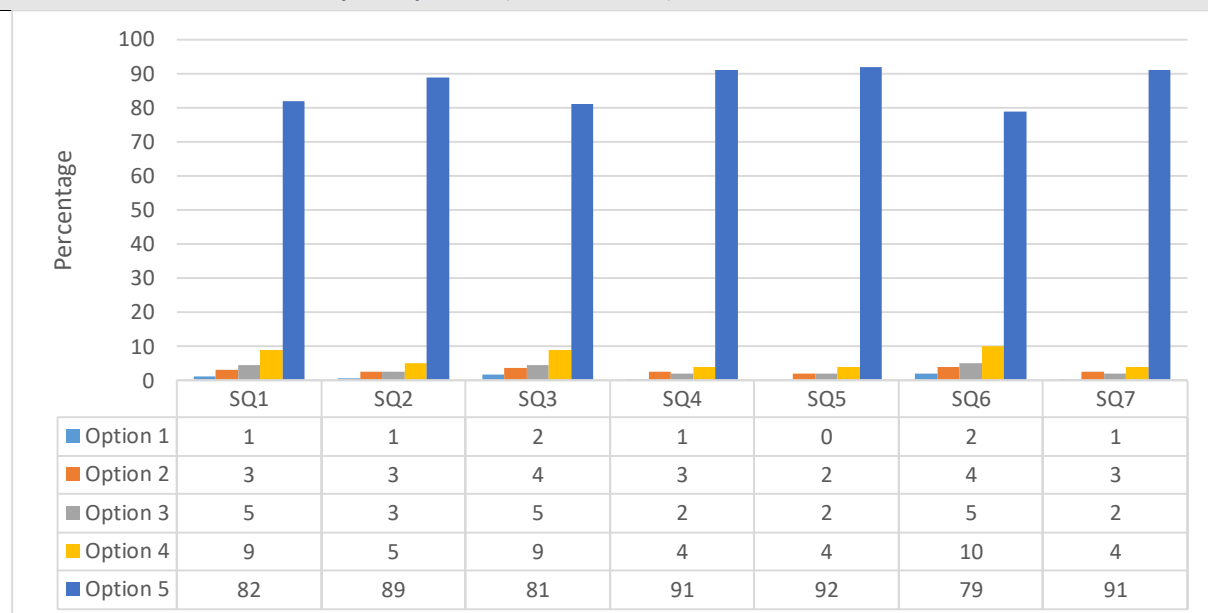


ID	Description	Option 1	Option 2	Option 3	Option 4	Option 5
AQ1	How did you come to know about IIITB	Print Media	Online Media	Friends/Family	Seniors	Alumni
AQ2	Have you visited IIITB website before applying			Never	Yes-Frequently	Yes-a few times
AQ3	Rate your overall admission process experience	1 – Least Satisfied	2	3	4	5 – Most Satisfied
AQ4	Rate your satisfaction regarding answers to your admission queries	1 – Least Satisfied	2	3	4	5 – Most Satisfied

Analysis

- With the size of the Alumni increasing with each graduating batch, Alumni continue to be the greatest influences of new students for choosing IIITB (Action: Increase engagement with Alumni by keeping the Alumni posted about the new developments in the institute).
- Website does not seem to be a popular option for knowing more about IIITB. (Action: More effort could be put for providing useful information in the website)

Student Life Survey Report (2021-22)



ID	Description	Option 1	Option 2	Option 3	Option 4	Option 5
SQ1	Rate your satisfaction with ability of faculty members to teach well	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied
SQ2	Rate your satisfaction regarding curriculum	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied
SQ3	Rate your satisfaction regarding lab facilities	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied
SQ4	Rate your satisfaction regarding hostel facilities	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied
SQ5	Rate your satisfaction regarding classroom infrastructure	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied
SQ6	Rate your satisfaction regarding quality of exams	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied
SQ7	Rate your satisfaction regarding fairness in evaluation	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied

Analysis

- A majority of the students are MOST SATISFIED in all factors of student life
- Classroom infrastructure seems to be very popular among the students
- Examinations do not seem to be very popular with the students. The relatively lower rating could be attributed to: physical comfort, ease of reading the questions, ease of writing the answers. These could be a challenge for those subjects where only online mode is being used.

Student Exit Survey Report (2020-21)

ID	Description	Option 1	Option 2	Option 3	Option 4	Option 5
EQ1	How satisfied are you with the internship/placement process	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied
EQ2	How satisfied are you with student life experience (co-curricular activities etc.	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied
EQ3	How satisfied are you with internet facilities provided	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied
EQ4	How satisfied are you with quality of food provided on campus	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied
EQ5	How satisfied are you with hostel facilities provided	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied
EQ6	How satisfied are you with the international exposure provided?	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied
EQ7	Rate the quality of sports / gym facilities	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied
EQ8	Rate your overall satisfaction as student of IITB	Option 1 Least satisfied	Option 2 Moderately satisfied	Option 3 Neutral	Option 4 Reasonably satisfied	Option 5 Most satisfied

Analysis:

- A majority of the students have given feedback of MOST SATISFIED for all the questions asked during EXIT. In particular, the students are most satisfied with internship / placement process.
- Limited international exposure is a feedback given by many. Action to be taken to involve students when the institute is engaging in the international activities