

International Institute of Information Technology Bangalore

Student Satisfaction Survey Report

For the period 2017-18



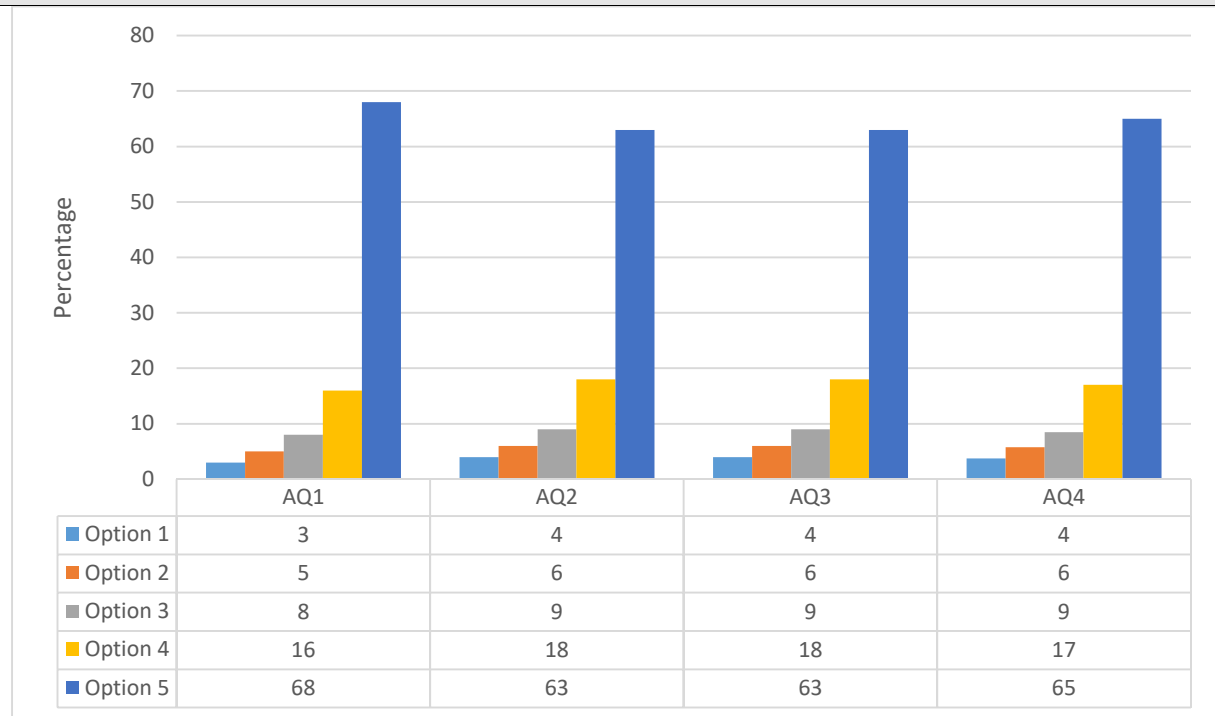
Introduction

IIT Bangalore's top-most priority is the welfare and academic excellence of its students. In order to ensure that the administration is fully aware of the ground situation regarding the students, IITB has designed a unique 360-degree approach to conducting Student Satisfaction Survey as required by NAAC.

The Student Satisfaction is divided into three separate surveys capturing three stages of the student life cycle:

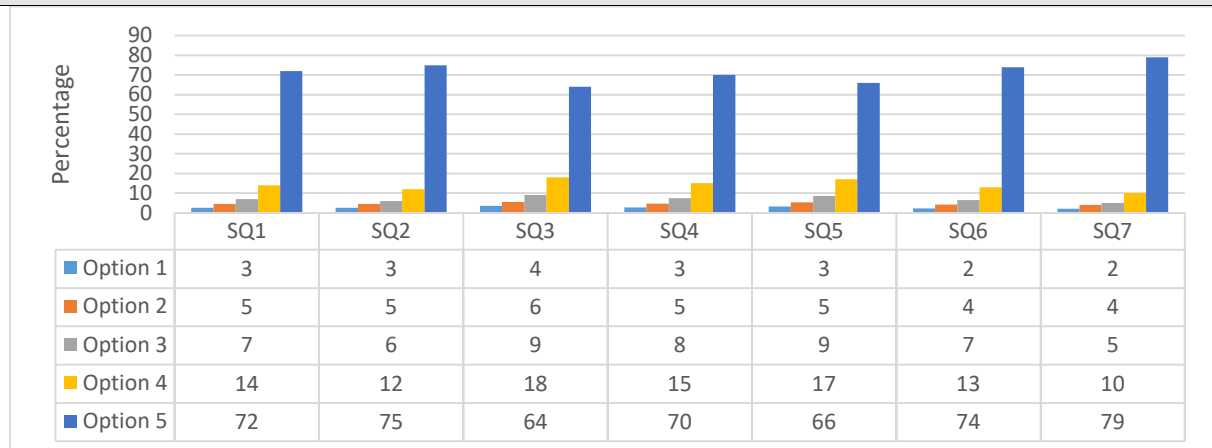
1. Admissions survey
 -) for getting feedback on the admissions process.
 -) survey administered to only new students who joined that year
2. Student life survey
 -) for getting feedback on their experience while they are students
 -) survey administered to all active students
3. Student Exit Survey
 -) for capturing feedback at the time of graduation
 -) survey administered to only graduating students

Admissions Survey Report (2017-18)



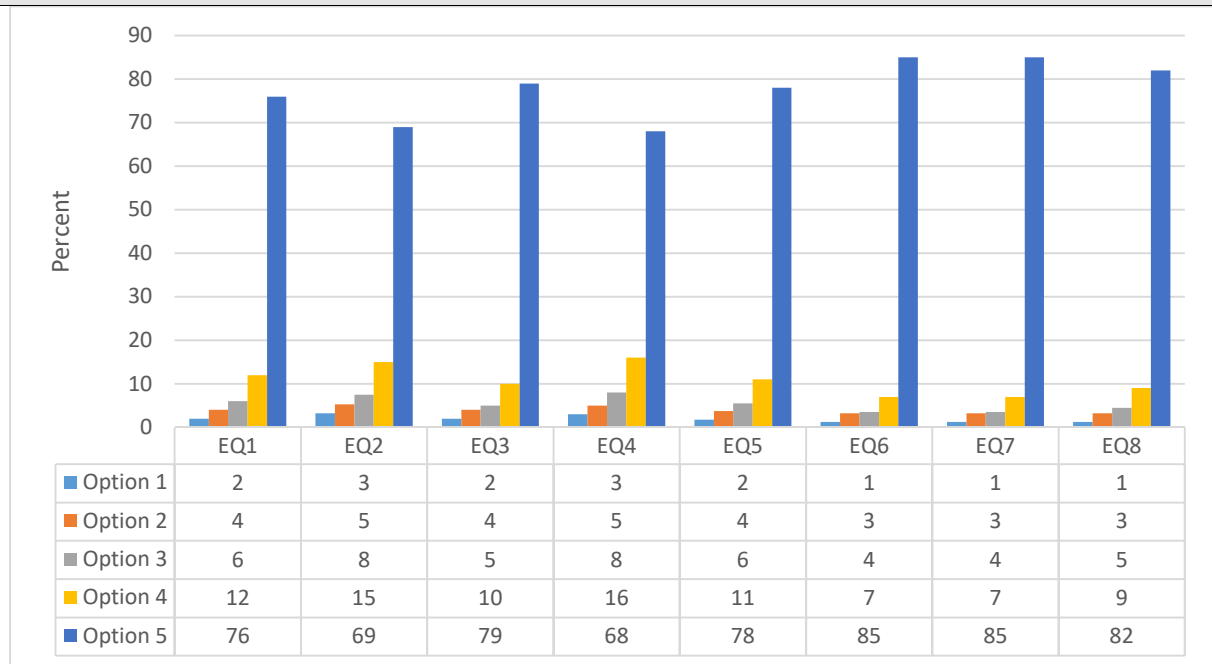
ID	Description	Option 1	Option 2	Option 3	Option 4	Option 5
AQ1	How did you come to know about IIITB	Print Media	Online Media	Friends/Family	Seniors	Alumni
AQ2	Have you visited IIITB website before applying			Never	Yes-Frequently	Yes-a few times
AQ3	Rate your overall admission process experience	1 – Least Satisfied	2	3	4	5 – Most Satisfied
AQ4	Rate your satisfaction regarding answers to your admission queries	1 – Least Satisfied	2	3	4	5 – Most Satisfied
AQ5	Rate your satisfaction regarding easy of applying	1 – Least Satisfied	2	3	4	5 – Most Satisfied

Student Life Survey Report (2017-18)



ID	Description	Option 1	Option 2	Option 3	Option 4	Option 5
SQ1	Rate your satisfaction with ability of faculty members to teach well	1 – Least Satisfied	2	3	4	5 – Most Satisfied
SQ2	Rate your satisfaction regarding curriculum	1 – Least Satisfied	2	3	4	5 – Most Satisfied
SQ3	Rate your satisfaction regarding lab facilities	1 – Least Satisfied	2	3	4	5 – Most Satisfied
SQ4	Rate your satisfaction regarding hostel facilities	1 – Least Satisfied	2	3	4	5 – Most Satisfied
SQ5	Rate your satisfaction regarding classroom infrastructure	1 – Least Satisfied	2	3	4	5 – Most Satisfied
SQ6	Rate your satisfaction regarding quality of exams	1 – Least Satisfied	2	3	4	5 – Most Satisfied
SQ7	Rate your satisfaction regarding fairness in evaluation	1 – Least Satisfied	2	3	4	5 – Most Satisfied

Student Exit Survey Report (2017-18)



ID	Description	Option 1	Option 2	Option 3	Option 4	Option 5
EQ1	How satisfied are you with the internship/placement process	1 – Least Satisfied	2	3	4	5 – Most Satisfied
EQ2	How satisfied are you with student life experience (co-curricular activities etc.	1 – Least Satisfied	2	3	4	5 – Most Satisfied
EQ3	How satisfied are you with internet facilities provided	1 – Least Satisfied	2	3	4	5 – Most Satisfied
EQ4	How satisfied are you with quality of food provided on campus	1 – Least Satisfied	2	3	4	5 – Most Satisfied
EQ5	How satisfied are you with hostel facilities provided	1 – Least Satisfied	2	3	4	5 – Most Satisfied
EQ6	How satisfied are you with the international expore provided?	1 – Least Satisfied	2	3	4	5 – Most Satisfied
EQ8	Rate the quality of sports / gym facilities	1 – Least Satisfied	2	3	4	5 – Most Satisfied
EQ7	Rate your overall satisfaction as student of IITB	1 – Least Satisfied	2	3	4	5 – Most Satisfied

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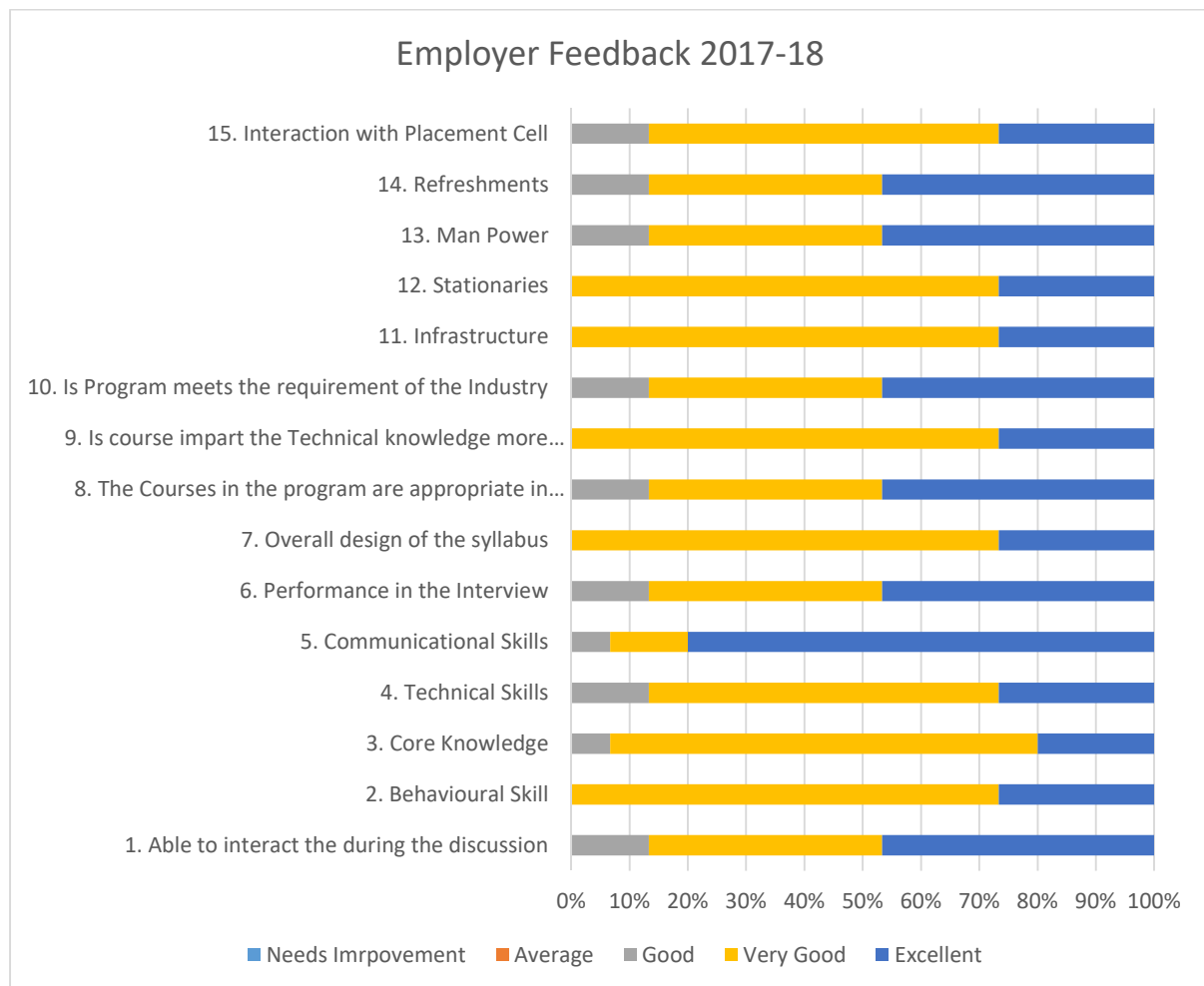
Employer Feedback Analysis

For the period 2017-18



Introduction

IIIT Bangalore prides itself for providing best placements to the graduates. One of the important elements of ensuring this is to listen to feedback from employers every year. Feedback collected is across the entire placement experience of the employers when they visit the campus for placements.



Analysis

The majority rating of the employers for IIITB's placement experience are EXCELLENT and VERY GOOD for all of the questions.

Action Recommended

1. Refreshments can be provided multiple times for companies coming in large teams and spending longer hours to complete the process.
2. Conduct more mock interviews to help students improve interview performance.

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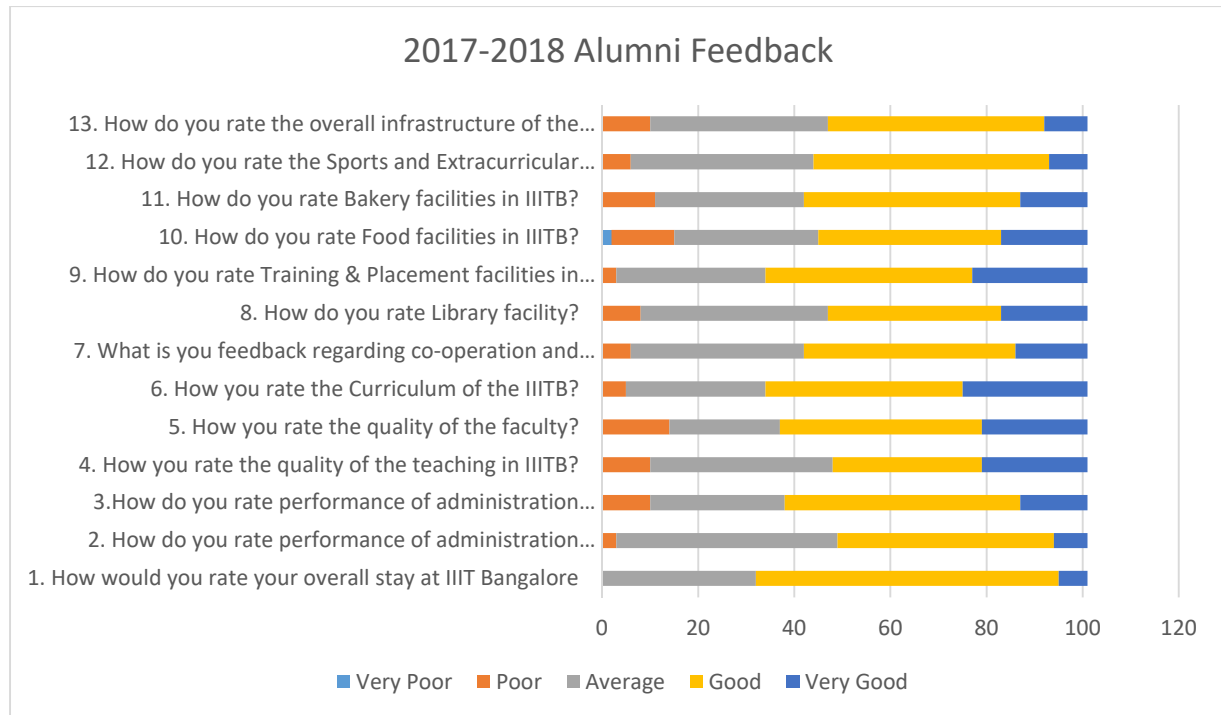
Alumni Feedback Analysis

For the period 2017-18



Introduction

IIT Bangalore's top-most priority is the welfare and academic excellence of its students. In order to ensure that the administration is fully aware of the ground situation regarding the students, IITB has designed a unique 360-degree approach to conducting analyzing all feedback received



Analysis

A majority of the students have given GOOD or VERY GOOD rating on most of the questions. The question pertaining to extra-curricular activities, food, and library requires some attention because there has been mixed response to the same.

Action Recommended

1. Extend library timings to midnight
2. Provide VPN access to digital assets in the library
3. Allow students form clubs of their interest.
4. Provide additional facilities for indoor activities and games
5. Provide additional facilities for outdoor activities and sports
6. Encourage periodic change of food caterer
7. Empower students to decide food menu by forming student-led food committees